

DURABILITY WIZARD

ABSTRACT OF THE DISCLOSURE

An internet-based system and method are provided for allowing access to product upgrades, enhancements, developments and service opportunities. A database is configured with dynamically changing product data. A user can provide sufficient information on existing products of the user to access related product information. The related product information provided is up-to-date timely information relating to available service bulletins, upgrades and enhancements, addressing specific customer data.